



RIDOC REVIEW

A QUARTERLY NEWSLETTER FOR EMPLOYEES AND FRIENDS OF THE DEPARTMENT

Special Departmental Awards Edition

March 2009

The annual departmental awards ceremony was held on Thursday, February 19th, at 9 a.m. in the George C. Arnold Conference Center. This special edition of the *RIDOC Review* recognizes this year's honorees.



Karen Zambarano

EXEMPLARY SERVICE AWARD **Karen Zambarano**, *Human Resources Analyst I*

Karen Zambarano, Human Resources Analyst, was the recipient of the 2008 *Exemplary Service Award*, which honors staff members who best exemplify the qualities that enable the Division of Administration to provide critical support to all departmental operations. *Assistant Director of Administrative Services* Ellen Evans Alexander presented the award to Ms. Zambarano for her prior role as *Principal Management and Methods Analyst in the Policy Unit*, citing Ms. Zambarano's "positive attitude, willingness to help others, professionalism, courteousness, patience, and dedication to the needs of the agency." Ms. Zambarano was chosen unanimously by the selection committee from a qualified pool of nominees for her work on facility security audits and her willingness time and again to explain policy nuances and issues and to pitch in and edit documents for other units.

Ms. Zambarano has been with the RIDOC for nine years and has 12 years of state service. She recently took a position with Human Resources, technically making her an employee of the Department of Administration. She is a 1992 graduate of Bryant University.

SUPERVISOR OF THE YEAR AWARD

Jeffrey Aceto, *Correctional Officer Captain, Maximum Security*

Maximum Security Captain Jeffrey Aceto was presented with the 2008 *Supervisor of the Year Award*, which recognizes and rewards an outstanding supervisor whose supervision qualities, appearance, professionalism, and esprit de corps are exceptional. *Assistant Director of Institutions and Operations* Nancy Bailey presented the award, describing Captain Aceto as a responsible and dedicated leader with high expectations of staff and someone whose loyalty, compassion and empathy have earned him the respect and admiration of both staff and peers.

Captain Aceto has been with the Department for 20 years and has proven his worth in every assignment. Prior to being assigned to Maximum Security, he worked at the Intake Service Center and as a Correctional Investigator. He holds a Bachelor of Arts from Rhode Island College.



Capt. Jeffrey Aceto



Scott Tirocchi accepts his award from Assistant Director Roberta Richman.

JOHN J. MORAN AWARD **Scott Tirocchi**, *Acting Professional Services Coordinator*

Scott Tirocchi, former *Adult Counselor* at the High Security Center and now *Acting Professional Services Coordinator*, became the 22nd recipient of the *John J. Moran Award*, which recognizes employee excellence in the Division of Rehabilitation Services. He was selected for his work as a Social Worker. In her letter of nomination, Deputy Warden Donna Collins describes Scott as someone who "aspires to help offenders to be the best they can be." She goes on to say that Scott has "helped officers and other correctional staff manage offenders in a safe and humane manner" adding, "Scott fosters teamwork and cooperation among disciplines and exemplifies professional insight, dedication, and extraordinary interpersonal communications."

Scott's impressive credentials include over 10 years as a mental health clinician prior to joining the RIDOC in 2000 and eight years of experience with this department. He has been a member of the RI National Guard since 1989, serving most recently as Captain in the Military Police Corps.



About Saggal

CORRECTIONAL OFFICER OF THE YEAR AWARD

About Saggal, *Correctional Officer, Donald Price Medium Security Facility*

Correctional Officer About Saggal was presented with the 2008 **Correctional Officer of the Year Award**, which recognizes and acknowledges outstanding performance of duties and is meant to enhance Correctional Officer appearance, professionalism, morale, and esprit de corps. *Assistant Director of Institutions and Operations* Nancy Bailey presented the award, noting that Officer Saggal's dedication to his profession has been evidenced in all he has accomplished during the performance of his numerous duties since joining the Department in 1985. Officer Saggal holds the critical position of Key Control Officer for the Price facility and earned high praise from his peers for his role in last fall's Department-wide emergency exercise. His strong ethics and moral values, exceptional attitude and appearance have earned him admiration and respect.

Officer Saggal is involved in volunteering in his community, serving as a Boy Scout leader and active participant in his sons' schooling. He is a graduate of the Community College of Rhode Island.

COMMUNITY CORRECTIONS AWARD Susan Heffner, Probation & Parole Officer

Susan Heffner was the recipient of the 2008 **Community Corrections Award**, which honors a staff member who best exemplifies the mission of Community Corrections and whose qualities include outstanding work performance, dedication, loyalty, and initiative. *Assistant Director of Rehabilitative Services* Roberta Richman presented the award, describing Ms. Heffner as someone who "goes above and beyond in her efforts on behalf of the offenders she supervises." Working with a mental-health specific caseload, Ms. Heffner "often takes the cases no one else wants, receiving and accepting phone calls after hours to help those in need."

Ms. Heffner has consistently displayed her dedication and loyalty to the Department during her 10-year career in corrections. She holds a Master of Science from the URI and a Master of Social Work from Rhode Island College and has a total of 22 years of state service.



Susan Heffner



Capt. Fred Haibon and (left) Assistant Director Nancy Bailey

DISTINGUISHED SERVICE AWARD

Frederick Haibon, *Correctional Officer Captain, Records & ID*

Records & ID Captain Frederick Haibon was the recipient of the 2008 **Distinguished Service Award**, which is given to a staff member in the Division of Institutions and Operations who has committed an act of bravery or heroism on or off duty. *Assistant Director of Institutions and Operations* Nancy Bailey presented the award to Captain Haibon in recognition of his heroic efforts at the scene of an accident on Rte. 295 in Chepachet on October 28, 2007. It wasn't until he was honored by the Rhode Island State Police with the Colonel Everitte St. John Chaffee Award for distinguished and meritorious service in November that the RIDOC learned of Captain Haibon's involvement that day.

Captain Haibon has been with the Department for 25 years.

Assistant Directors Bailey, Alexander and Richman and Director Wall look on as H.R. Administrator Paul Mancini welcomes the crowd.



The *RIDOC Review* is published quarterly by the Office of the Director, with occasional special editions. This special edition recognizes 2008 Departmental Awards recipients. Please send suggestions for future topics and feedback to:

Tracey E. Zeckhausen, *Chief of Information & P.R.*
Editor, Designer, and Photographer
401-462-2609; tracey.zeckhausen@doc.ri.gov



Scott Rafferty accepts the Meritorious Service Award from Director Wall.

MERITORIOUS SERVICE AWARD

Scott Rafferty, *Correctional Officer, Intake Service Center*

Correctional Officer Scott Rafferty received the **Meritorious Service Award**, given in recognition for exceptional accomplishments associated with duties relating to an officer's assigned post. Officer Rafferty was selected because of his life saving actions on October 27th, 2008, when he responded to a Code White in the North State Yard of the Intake Security Center. His swift response and assistance to medical staff on the scene saved the life of an inmate in distress. Officer Rafferty has been extremely helpful to Health Care Services over the years, both in his capacity of providing security to the Intake Dispensary and in providing training to medical personnel on disaster drills. His professionalism on the day of this near tragic incident is reflective of the way he conducts himself each day on the job.

TEAMWORK AWARD

Nineteen RIDOC staff members were recipients of the 2008 **Teamwork Award**, which honored 19 employees from the Special Investigations Unit, the John J. Moran Medium Security Facility, and Minimum Security for their roles in the investigation into the conveyance of narcotics and contraband into Minimum Security during the fall of 2008. Director Wall presented the award to the team members noting, "Whether providing tips that led to the investigation, participating as part of the investigatory team, or being diligent in searching and discovering contraband, each member of the team contributed to the end result." The work of the team resulted in the arrest of one suspect and transfer of seven inmates. Director Wall noted, "Your work across disciplines and facilities toward a common goal of keeping our prisons safe and free of illicit and illegal materials clearly paid off."



Acting Inspector Robert Catlow (holding the 2008 Teamwork Award) and members of the Contraband Intradiction Team pose with Director Wall.

Contraband Intradiction Team

Justin Amaral, *Correctional Officer Lieutenant, Minimum Security*

David Baptista, *Investigator*

William Begones, *Investigator*

Steve Cabral, *Investigator*

George Cacchiotti, *Correctional Officer, Minimum Security*

Alfred Carmody, *Correctional Officer, John J. Moran Medium Security*

Robert Catlow, *Acting Inspector*

John DeFusco, *Correctional Officer, John J. Moran Medium Security*

Joseph Fogue, *Investigator*

Russell Freeman, *Investigator*

Wayne Gardner, *Correctional Officer, Minimum Security*

Raymond Lawson, *Investigator*

Kyle Malo, *Correctional Officer, John J. Moran Medium Security*

Michael Martufi, *Correctional Officer Captain, Minimum Security*

Sukhvinder Mehta, *Correctional Officer, Minimum Security*

Michael Reis, *Correctional Officer Lieutenant, Minimum Security*

Linda Rose, *Investigator*

Joseph Souza, *Correctional Officer, John J. Moran Medium Security*

Billy Tucker, *Correctional Officer, Minimum Security*

FRIENDS OF THE DEPARTMENT AWARD



Director Wall and Attorney General Patrick Lynch with Richard Lee, accepting on his son's behalf.

Friends of the Department Awards honor and recognize individuals from outside the RIDOC's ranks who have made a significant and valued contribution to the Department's mission. This year, there were four recipients in this category.

James Lee, *Chief, Civil Division, Office of the Attorney General*

Mr. Lee is Chief of the Civil Division in the Office of the Attorney General and was recognized for his role in supporting the RIDOC with respect to various cases on which his team collaborates with the Department. Mr. Lee was recovering from surgery and unable to attend the ceremony. His father, Richard Lee, and Attorney General Patrick Lynch accepted the award on his behalf.

In the letter presented to Mr. Lee by Director Wall, the Director wrote, "It is due in large measure to you that our Department enjoys such a great relationship with the Civil Division. It is you who sets the tone within the Division of professionalism, thoughtfulness, and teamwork."

Cathy Andreozzi, *Volunteer, Zero Fatalities Project*

Daniel Converse, *Volunteer, Zero Fatalities Project*

Jay Sullivan, *Assistant Attorney General, Zero Fatalities Project*



Cathy Andreozzi speaks about her involvement with the Zero Fatalities Project

Daniel Converse of Barrington, Cathy Andreozzi of Narragansett, and Assistant Attorney General Jay Sullivan were named 2008 *Friends of the Department* for their participation in the DUI-awareness public education program *The Zero Fatalities Project*.

Each has been volunteering his or her time to speak to groups of students and citizens from around the state as part of the *ZFP*, a public outreach program of the Department targeting teen drinking and driving.

Dan Converse and Cathy Andreozzi provide the victim perspective, sharing their painful stories of loss in the hopes of saving other families from enduring a similar tragedy. Dan's son, Jon, was killed at the age of 17 in a DUI crash in November of 2007. Cathy's daughter, Tori Lynn, was permanently disabled in a DUI crash when she was 12 while walking home from school six years ago. Both have volunteered their time and resources to support the program. Cathy contributed funds from the foundation she established in her daughter's name to pay for the design and printing of the program brochure as well as a projector used in the presentations. Dan and his wife, Terry, have offered to pay for a sound system for the program.

Jay Sullivan has been the prosecutor in many of the DUI cases in the state. He shares his knowledge of DUI laws and expertise as a prosecutor with ZFP audiences, rarely missing a session despite his busy schedule. He put together the PowerPoint presentation "Choices," which he shows at the start of each session.



Dan Converse accepts his award from Director Wall. Jay Sullivan is to Dan's left.



Jay Sullivan speaks about his relationship with the RIDOC through the Zero Fatalities Project.

Director Wall speaks about this year's Friends of the Department Award recipients.

